

Thank you for shopping for us, we really hope you LOVE your purchase!

WONDERING WHERE YOUR INVOICE IS?

Your will receive your invoice directly to the email address you used to place your order. If the email does not appear in your inbox please check your junk mail folder.

IS SOMETHING NOT RIGHT?

We offer 21 days for you to return merchandise. We do not accept returns where you have had a change of mind with sale merchandise, unless the product is faulty. For more information regarding our returns policy please visit www.the-folkhero.com/returns-refunds/

CAN WE HELP?

Here at Folk Hero we do all we can to help our customers as you are all very important to us. If you have any questions please feel free to contact us at hello@thefolkhero.com

RETURN/REFUND FORM

DATE: _____ CUSTOMER ORDER #: _____

CUSTOMER NAME: _____

STYLE NAME	STYLE CODE	COLOUR	SIZE	RETURN CODE

FH1: It's too small

FH2: It's too Big

FH3: I don't like the style

FH4: I don't like the fabric

FH5: It's not as pictured/described

FH6: I purchased the wrong quantity

FH7: It arrived too late

FH8: The wrong item was shipped

FH9: The item is faulty

FH10: I changed my mind

Please Note: We don't accept change of mind return or refund on sale items

AUSTRALIAN RETURNS ADDRESS:

21 Jubilee Crescent,
Mill Park VIC 3082

FOLKHERO